Task 1: General Knowledge:

Hello ….,

Thank you for contacting Telerik Support.

This problem is **not directly related to OpenAccess**, but is a general programming task – you will experience the same behavior if you are trying to create a SQL Database project in Visual Studio 2012 after installing [SQL Server 2012](http://www.microsoft.com/en-us/download/details.aspx?id=35575). For your convenience I **attached a small sample** to this thread that reproduces the same problem – as you can see, there is no OpenAccess in it, only standard Visual Studio 2012 and SQL Server 2012.

There are several ways to **resolve** that and which one you would choose **depends entirely on you** and on the exact setup that you have – more information on this matter is available in various resources on the Internet.

For example:

1) You can resolve this issue by upgrading to the **latest version of SSDT and DACFx**. SSDT: <http://msdn.microsoft.com/en-us/data/hh297027>

DacFx:  <http://www.microsoft.com/en-us/download/details.aspx?id=35756>

Resource: <http://social.msdn.microsoft.com/Forums/sqlserver/en-US/fabbb7c5-89c6-4133-a2be-c6098d2ce341/data-tools-is-not-compatible-in-visual-studio>

2) You can resolve this issue by just downloading and **installing the SQL Server Data Tools**. (<http://go.microsoft.com/fwlink/?LinkID=274984>)

Resource: <http://stackoverflow.com/questions/15798422/what-about-sql-server-data-tools-for-vs2012-being-incompatible-with-sql-server-2>

I hope this information helps. Please let me know if I can assist you any further. Thank you in advance.

Regards,

…… ……

The Telerik Team

Task 2: More Info:

Hello ….,

Thank you for contacting Telerik Support.

I tried to reproduce the problem with the Music Store Tutorial locally but to no avail – everything is **working as expected on our side**.

Please provide the following details – hopefully they will help us pinpoint the exact reason for this behavior:

1) What is the exact **browser’s version** that you are using?

2) What is the exact **KendoUI version** that you are using?

3) What is the exact **JQuery version** that you are using?

4) Please send us your **exact steps** so that we can reproduce the problem as you have. If possible, send us some **screenshots of the observed behavior**.

For convenience I prepared a **small sample**, based on the information that you provided so far and **attached it to this thread**. Could you please check it and let me know how it differs from your real setup?

Thank you in advance for your patience and cooperation.

Regards,

…… ……

The Telerik Team

Task 3: Angry Customer:

Hello ….,

Thank you for contacting Telerik Support.

I can understand how this issue is frustrating you and I am sorry to see your disappointment.

However **I can assure you** that the Office2013 Theme is **under development** and will be released with the upcoming **release in October**.

The delay is **due to its complexity**, although we are working really hard for it to work most efficiently and to be released as soon as possible.

Thank you in advance for your patience and cooperation.

Regards,

…… ……

The Telerik Team

Task 4: HashTable:

Hello …..,

I can see your point on the matter. Let me see how we can get this fixed.

Thank you for contacting us and sending a sample project with the **bug you found** in our implementation of the HashTable. The information **helped us find the cause** for the issue. Basically in our controls the Operator “! =” and “==” cannot be applied to operands of type 'System.Collections.Generic.LinkedListNode<System.Collections.Generic.KeyValuePair<K,T>>' and 'K'.

Unfortunately we will have to **further investigate** the case to find the cause and fix it. However, in the meantime we’ve come up with the following **workaround**:

For convenience I prepared a **sample** and attached it to this thread.

* Basically I have deleted the part of our implementation of the HashTable which is **giving you an exception**. With that done your program is **working correctly at this point**.

I assure you that we will resolve the case as soon as possible. And we will inform you when it is done.

I hope this information helps for this time period. Please let me know if I can assist you any further. Thank you in advance.

Regards,

…… ……  
the Telerik team